Cleveland Housing Authority
450 Walker Street NE
Cleveland, TN 37311

April - June 2011 Newsletter

Wisdom is a tree of life to those who embrace her; happy are those who hold her tightly.

Staff Phone Extensions
423-479-9659

Annie Stephens	101
Amy Payne	102
Myra Byrd	103
Amanda Greene	104
Stephanie Crossland	105
Donna Lanier	106
Linda Campbell	107
Charlotte Hagan	108
Paul Dellinger	109
Rich Heil	110

Happy Easter

CHA OFFICE HOURS

Monday, Tuesday, Thursday, Friday and first Wednesday of each month we are open from 8:30am - 4:00pm

Other Wednesdays we are open from 8:30am - 12:30 pm

We close for LUNCH every day from 12:30 - 1:30

If you have a maintenance emergency **after hours,** please call **423-595-4202** to reach an on-call maintenance worker. Please use this number **ONLY** in case of emergency.

From Your PIH Team:

Now that spring has arrived, or at least the April showers, we are all looking forward to warmer weather. With the warmer weather comes the mowing crew to keep your neighborhood neat and clean. Please caution your children to watch out for the mowers. Make sure that children and pets stay clear of the crew and their equipment so that the mowers can do their job safely.

With the children playing outside again, it is also time to remind them to keep their toys picked up and stored properly. If toys are left in the yard unattended, the Maintenance Staff will place them by the dumpster for pickup.

Please read the planting information that the Maintenance Department has put on the back page of this newsletter. It is very important that these guidelines be followed so that we can keep our properties neat, clean, and safe in the coming months. Should you have any questions regarding this plan, please feel free to contact us by phone or stop by the office at your convenience.

The new lease that has been posted in the lobby beginning March 1st, 2011 will go into effect on April 1st, 2011. This new lease will be the one that you will sign at your next recertification appointment.

Are you current on your required Community Service hours? If you are unsure please contact Stephanie Crossland at 423-479-9659 extension 105. Community Service is a requirement of your lease.

As always we need your ideas and involvement in our Resident Councils. Please contact Zoe Cox, President of the Lay and Elrod Resident Council at 423-790-0253 or Nancy Ledford, President of the Walker Street Resident Council at 423-339-3487 for more information. Your participation is greatly appreciated as we all work together to improve our properties and neighborhoods.

As always, the staff at CHA is here to help you with your housing needs.

Dates to Remember

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April 1st– April Fools Day
April 17th—Palm Sunday
April 19th—Passover
April 22nd—Earth Day
April 22nd—Good Friday
April 24th—Easter Sunday
May 5th—Cinco de Mayo
May 8th—Mothers Day
May 21st—Armed Forces
May 30th– Memorial Day
June 14th—Flag Day
June 19th—Fathers day

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MAIL CALL

Remember to get your mailbox key from the post office and USE IT! You may be missing important mail by not using the mail boxes by your apartment .

This is also a VIOLATION of your lease if you do not have your mail box key picked up within five days of moving into your apartment.

Got a new job? Changed jobs? Are you getting child support?

Remember to report **any** and **all** changes in your income. Since your rent is based on your income, it is essential that you report **all of your income**. Failure to do this will result in back rent that you will be responsible for and could put your housing at risk!! **Please contact Stephanie Crossland at 423-479-9659 extension 105** to report any changes you have.

GOOD FRIDAY
April 22

MEMORIAL DAY
May 30

Exterminating Schedule for April - June 2011 *Please keep!*

This is your **Official Notice** for treatment days for your apartment. **PLEASE make a note of the Pest Control Schedule; some of the days have changed from Thursday to Tuesday.** This change is to assure that Orkin has adequate time to treat your apartment.

If you have someone in the apartment that is sick please make a note and put it on the outside of the door. By doing this the Technician will be aware of the illness and may choose not to treat your apartment and pass on the bug to someone else.

Please prepare for Orkin by **completely** cleaning out cabinets, closets, and problem areas before their arrival. Move belongings to the center of the room and cover them. This will ensure that you get a thorough spray. **Not following this procedure is a violation of your lease.** If you have questions, please feel free to call us.

If you are having a problem with any kind of pests or bugs in your apartment, please mention that to Orkin when he is in your home next. If he is aware that you are having a problem he will treat your apartment differently. This will help him be more effective and make your home a lot more comfortable.

On April 5th, May 3rd, and June 7th these apartments will be treated:

Apts. 127 - 134 (9th, 11th, and 13th Streets)
Apts. 1A - 32B (Fisher, Hardwick, Wiggins, 15th, 16th, 17th, 18th, Wilson, and Aurora Ave.)
Apts. 1A - 11B (East, Lang, and 2nd Streets)
Apts. 33A - 37B (901 Lang Street)

On April 19th, May 17th, and June 21st these apartments will be treated:

Apts. 38A - 70B (Gaut, Poplar, and 15th Streets)
Apts. 661 - 794 (6th, 4th, and Gaut Streets)

On April 26th, May 24th, and June 28th these apartments will be treated:

Apts. 1103A - 1350D (all apartments on Lay St. and Elrod Place)

On April 12th, May 10th, and June 14th these apartments will be treated:

Apts. 330A - 555H (Cooper Elderly Complex)
Apts. 101 - 126 (Baugh and Clemmer Streets)

If you have a consistent pest problem, you may call the office and request a mid-month re-spray.

Walker Street Senior Center

Ms. Carol Westfield, Director, welcomes all disabled, handicapped, or Senior CHA residents at least 60 years old to the Walker Street Senior Center, located next door to the CHA Main Office at 450 Walker St. NE. The Center is open every weekday from 9:00 AM to 1:00 PM. They offer friendship, GAMES AND FUN (BINGO ON FRIDAYS), nutrition, information, exercise periods for the elderly, plus health checkups and other programs. They also offer group meals for which there is no charge, but DONATIONS are REQUESTED.

You may call Ms. Westfield for information on weekday mornings at **476-1598.**

NEXT TIME YOU COME INTO THE OFFICE LOOK AT THE UPDATED BARRED LIST ON THE BULLETIN BOARD. BEWARE: IF THERE IS SOMEONE ON THAT LIST VISITING YOUR APARTMENT, YOU ARE ENDANGERING YOUR STAY WITH US. YOU CAN BE EVICTED BECAUSE OF THEIR PRESENCE.

Resident Council

Resident Council meetings are held every second Tuesday of the month at 3:00pm at 450 Walker St. in the community room. For more information please call the Resident council office.

423-339-3487

You can earn community service hours by participating in the Resident Council.

MOVING OUT??

IF YOU ARE PLANNING ON MOVING OUT OF YOUR APARTMENT, PLEASE KEEP IN MIND THAT YOU ARE REQUIRED BY YOUR LEASE TO GIVE A WRITTEN 14 DAY NOTICE. THE PRE-PRINTED FORMS ARE AVAILABLE AT THE FRONT DESK.

Lay/Elrod Resident Council

Resident Council Meetings are held every third Tuesday of the month @ 1:00 p.m. @ 1350 - 11th Street Apt. D. This is at 11th St. and Lay Street.

Community Events include Bible study every Thursday evening @ 6:00 p.m.. We also offer a tutoring workshop for anyone that wants to get their GED, and also the Clothes Closet is open to all residents of Cleveland Housing Monday thru Friday from 11:00 a.m. till 3:00 p.m..

We do hope that you come and be part of our community.

For more information please call the Resident Council office...@ 423-614-3111. You May call the council president Zoe Cox @423-476-2726.

You can earn community service hours by participating in the Resident Council.

HAVE YOU DONE YOUR COMMUNITY SERVICE?

If you are not exempt, you are required to perform 8 hours of community service each and every month.

Failure to complete this requirement could result in losing your housing assistance.

Community service is a requirement of your lease.

If you have questions, please contact Stephanie Crossland at 423-479-9659 extension 105.

Thank you!

FROM THE MAINTENANCE DEPARMENT….

As the CHA continues to spend time and money to remove plant material that was planted too close to the buildings; we would like to remind all residents that written permission is required before anything can be planted in your yard or around your building. The CHA has a new procedure for any plantings on the properties that are not in our long range landscape plan. **Please do not plant anything without written permission or it will be removed.**

Also, be aware that any toys found in the yard will be placed by the dumpster for disposal.

Rich Heil, Maintenance Manager